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DATE: August 11, 2004

TO: Missing Parts

FAX NO.: (703) 746-4060

FROM: Jeffrey L. Wilson (alb)

RE: Serial No. 10/785,132; Atty Docket No. 1503/4/2

NUMBER OF PAGES TO FOLLOW: 12

If transmission is poor, or if you do not receive all pages, please
call (919) 493-8000 as soon as possible.

COMMENTS:

Attachment: Transmittal Letter (1 page);
Response to Notice to File Missing Parts (2 pages);
Copy of Notice to File Missing Parts (2 pages);
Executed Declaration (4 pages);
Petition for Extension of Time Under 37 CFR 1.136(a)
(2 pages); and
Fee Transmittal (PTO/SB/17, 1 page).

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AUG. 11. 2004 3:48PM

JENKINS & WILSON

NO. 498 P. 2

JENKINS
WILSON
& TAYLOR

patent attorneys
August 11, 2004

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JEFFREY CHILDERS, PH.D.

OF COUNSEL
SOROJINI BISWAS

.....
*LICENSED ONLY IN CA

**LICENSED ONLY IN KY

Mail Stop Missing Parts
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Re: U.S. Patent Application Serial No. 10/785,132 for
METHODS, SYSTEMS AND COMPUTER PROGRAM
PRODUCTS FOR MONITORING USER BEHAVIOR FOR A
SERVER APPLICATION
Our Ref. No. 1503/4/2.

Sir:

Enclosed please find the following:

1. Response to Notice to File Missing Parts (2 pages);
2. Copy of Notice to File Missing Parts (2 pages);
3. Executed Declaration (4 pages);
4. Petition for Extension of Time Under 37 CFR 1.136(a) (2 pages); and
5. Fee Transmittal (PTO/SB/17, 1 page).

Please contact our offices if there are any questions with this matter.

The Commissioner is hereby authorized to charge any fees associated with the filing of this correspondence to Deposit Account Number 50-0426.

Respectfully submitted,

JENKINS, WILSON & TAYLOR, P.A.



Jeffrey L. Wilson
Registration No. 36,058
Customer No: 25297

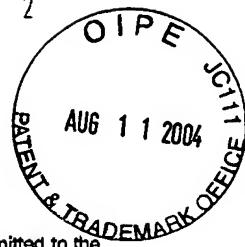
JLW/alb
Endosures

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Jenkins, Wilson & Taylor, P.A.
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PAGE 2/13 * RCVD AT 8/11/2004 3:49:05 PM [Eastern Daylight Time] * SVR:USPTO-EFXRF-2/1 * DNIS:7464060 * CSID:9194190383 * DURATION (mm:ss):03:54



AUG. 11. 2004 3:48PM

JENKINS & WILSON

NO. 498

P. 3



I hereby certify that this paper is being facsimile transmitted to the United States Patent and Trademark Office on the date shown below.

Angela Boyd
Angela L. Boyd
Date of Signature August 11, 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Motsinger et al.

Group Art Unit: 2132

Serial No.: 10/785,132

Examiner: To Be Assigned

Filed: February 24, 2004

Docket No.: 1503/4/2

Confirmation No.: 1643

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
MONITORING USER BEHAVIOR FOR A SERVER APPLICATION

RESPONSE TO NOTICE TO FILE MISSING PARTS
- FILING DATE GRANTED

Mail Stop Missing Parts
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This is pursuant to the "Notice to File Missing Parts of Application - Filing Date Granted" dated May 18, 2004. A Petition for a one-month Extension of Time is filed herewith extending the time for response up to and including August 18, 2004. Please find enclosed the following:

1. An original executed Declaration for the above-referenced U.S. Patent Application; and

08/12/2004 JBLINNAN 00000111-500426 10785132

02 FC 0251

55.00 DA

Appl. Serial No.: 10/785,132

2. A Petition for Extension of Time under 37 CFR 1.136(a) for the above-referenced U.S. Patent Application.

A copy of the Notice to File Missing Parts is being filed simultaneously.

The Commissioner is hereby authorized to charge the amount of \$120.00 (\$65.00 representing the Missing Parts surcharge fee for a small entity and \$55.00 representing the Petition for Extension of Time fee) in connection with the filing of this correspondence, and is hereby authorized to charge any other fee associated with the filing of this correspondence, to Deposit Account No. 50-0426.

Respectfully submitted,

JENKINS, WILSON & TAYLOR, P.A.

Date: 8-11-04

By: J.L.W.
Jeffrey L. Wilson
Registration No. 36,058
Customer No: 25297

1503/4/2 JLW/alb

Enclosures

AUG. 11. 2004 3:48PM

JENKINS & WILSON

NO. 498 P. 5



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
www.uspto.gov

APPLICATION NUMBER	FILING OR 371 (c) DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/785,132	02/24/2004		1503/4/2

25297
 JENKINS & WILSON, PA
 3100 TOWER BLVD
 SUITE 1400
 DURHAM, NC 27707

CONFIRMATION NO. 1643

FORMALITIES LETTER



OC000000012695387

Date Mailed: 05/18/2004

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*Items Required To Avoid Abandonment:

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is missing.
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Replacement drawings in compliance with 37 CFR 1.84 and 37 CFR 1.121 are required. The drawings submitted are not acceptable because:
 - The drawings must be made on paper that has a white background (see 37 CFR 1.84 (e)). For example, drawings on graph paper, lined paper, or paper that has a non-white background are not acceptable. See Figure(s) 5,6,18,21,25,26,32,35 & 38.

SUMMARY OF FEES DUE:

Total additional fee(s) required for this application is \$65 for a Small Entity

- \$65 Late oath or declaration Surcharge.

AUG. 11. 2004 3:48PM

JENKINS & WILSON

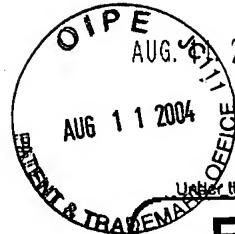
NO. 498 P. 6

Replies should be mailed to: Mail Stop Missing Parts
Commissioner for Patents
P.O. Box 1450
Alexandria VA 22313-1450

A copy of this notice MUST be returned with the reply.

Ala Response

Customer Service Center
Initial Patent Examination Division (703) 308-1202
PART 2 - COPY TO BE RETURNED WITH RESPONSE



AUG. 11 2004

2004 3:50PM JENKINS & WILSON

NO. 498 P. 13

PTO/SB/17 (10-03)

Approved for use through 07/31/2006, OMB 0651-0032
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

FEE TRANSMITTAL for FY 2004

Effective 10/01/2003. Patent fees are subject to annual revision.

 Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT (\$ 120.00)

Complete if Known

Application Number	10/785,132
Filing Date	February 24, 2004
First Named Inventor	David Lee Motsinger
Examiner Name	To Be Assigned
Art Unit	2132
Attorney Docket No.	1503/4/2

METHOD OF PAYMENT (check all that apply)

 Check Credit card Money Order Other None
 Deposit Account:

Deposit Account Number 50-0426
Deposit Account Name Jenkins, Wilson & Taylor, P.A.

The Director is authorized to: (check all that apply)

 Charge fee(s) indicated below Credit any overpayments
 Charge any additional fee(s) or any underpayment of fee(s)
 Charge fee(s) indicated below, except for the filing fee to the above-identified deposit account.

FEE CALCULATION

1. BASIC FILING FEE

Large Entity Fee Code (\$)	Small Entity Fee Code (\$)	Fee Description	Fee Paid
1001 770	2001 385	Utility filing fee	
1002 340	2002 170	Design filing fee	
1003 530	2003 265	Plant filing fee	
1004 770	2004 385	Reissue filing fee	
1005 160	2005 80	Provisional filing fee	
SUBTOTAL (1) (\$)			

2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE

Total Claims	Extra Claims	Fee from below	Fee Paid
	-20** =	X	=
Independent Claims	- 3** =	X	=
Multiple Dependent			

Large Entity Fee Code (\$)	Small Entity Fee Code (\$)	Fee Description
1202 18	2202 9	Claims in excess of 20
1201 88	2201 43	Independent claims in excess of 3
1203 290	2203 145	Multiple dependent claim, if not paid
1204 88	2204 43	** Reissue independent claims over original patent
1205 18	2205 9	** Reissue claims in excess of 20 and over original patent
SUBTOTAL (2) (\$)		

** or number previously paid, if greater. For Reissues, see above

3. ADDITIONAL FEES

Large Entity Fee Code (\$)	Small Entity Fee Code (\$)	Fee Description	Fee Paid
1051 190	2051 65	Surcharge - late filing fee or oath	65.00
1052 50	2052 25	Surcharge - late provisional filing fee or cover sheet	
1053 130	1053 130	Non-English specification	
1812 2,520	1812 2,520	For filing a request for ex parte reexamination	
1804 920*	1804 920*	Requesting publication of SIR prior to Examiner action	
1805 1,840*	1805 1,840*	Requesting publication of SIR after Examiner action	
1251 110	2251 55	Extension for reply within first month	
1252 420	2252 210	Extension for reply within second month	
1253 950	2253 475	Extension for reply within third month	
1254 1,480	2254 740	Extension for reply within fourth month	
1255 2,010	2255 1,005	Extension for reply within fifth month	
1401 330	2401 165	Notice of Appeal	
1402 330	2402 165	Filing a brief in support of an appeal	
1403 290	2403 145	Request for oral hearing	
1451 1,510	1451 1,510	Petition to institute a public use proceeding	
1452 110	2452 55	Petition to revive - unavoidable	
1453 1,330	2453 665	Petition to revive - unintentional	
1501 1,330	2501 665	Utility issue fee (or reissue)	
1502 480	2502 320	Design issue fee	
1503 640	2503 320	Plant issue fee	
1460 130	1460 130	Petitions to the Commissioner	
1807 50	1807 50	Processing fee under 37 CFR 1.17(q)	
1808 180	1808 180	Submission of Information Disclosure Stmt	
8021 40	8021 40	Recording each patent assignment per property (times number of properties)	
1809 770	2809 365	Filing a submission after final rejection (37 CFR 1.129(a))	
1810 770	2910 365	For each additional invention to be examined (37 CFR 1.129(b))	
1801 770	2801 365	Request for Continued Examination (RCE)	
1802 900	1802 900	Request for expedited examination of a design application	
Other fee (specify)			
*Reduced by Basic Filing Fee Paid		SUBTOTAL (3) (\$)	120.00

(Complete if applicable)

SUBMITTED BY	Name (Print/Type)	Registration No. (Attorney/Agent)	Telephone
Signature	Jeffrey L. Wilson <i>JLW</i>	36,058	919-493-8000 Date 8-11-04

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

This collection of information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.